

Please read the terms and conditions below:

01. English is the official language of this trip.
02. It is not allowed, under any circumstance, for any student to separate from the program during the trip.
03. All students must bring a valid picture ID.
04. At the beginning and end of the trip, each student must leave from and go directly to their host community, unless the student has written permission from ETC and their host family.
05. ETC is not responsible for purchasing transportation to or from a trip's arrival or departure cities. It is the student's responsibility to purchase any bus/airline/train tickets needed.
06. Illegal drug use of any kind is prohibited.
07. Stealing of any kind will be severely punished in addition to possible legal consequences.
08. Purchasing or consuming alcoholic beverages is strictly forbidden.
09. Our schedules and itineraries must be followed by all students. The trip coordinator reserves the right to make changes in the schedule, when necessary, or if it is in the best interest of the group.
10. Lodging does not cover incidental costs, such as phone calls, mini-bar purchases, etc. If students decide to use these services, they are responsible for paying these costs.
11. Keep luggage to a minimum. All students will carry and be responsible for their own luggage at all times. Remember to keep those items you will need during the day with you on the bus - like iPods, cameras, wallets, etc.
12. All departure/arrival times to/from our activities will be decided by the coordinators, depending on the exact length of each activity.
13. The trip has a limited number of vacancies, which will be filled on a "first come - first serve" basis.
14. Swimming: Even if you know how to swim please BE CAREFUL, because you are unfamiliar with the pool/places and are not aware of potential hazards.
15. Please bring all cash in US Dollars.
16. If you take any regular medication, make sure to bring enough for the trip's duration. Also, please bring a copy of the prescription in case you might need it (just to be safe).
17. Since we will be out in the sun a lot, please be careful and use a lot of sunscreen.
18. If any student's conduct is considered harmful to the rest of the students, or if any student breaks any of the program rules, he or she can be sent back to their host community immediately, assuming all extra costs, with partial reimbursement, to his or her host city/family. Additionally, any violation of the rules and any students removed from the program will be reported to ETC.
19. All other optional activities that may be offered during student's free time are considered extra costs, and are not included in the overall trip price.

20. Lost & Found: All the students' items found during the trip will be sent to the ETC office and kept for 60 days at the end of the trip. Any student who has lost something must send us an e-mail with the description of the item within 60 days of the end of the trip. Postage for return of the item to any student is the student's responsibility.

21. All students who take part in this trip grant image use rights to ETC to produce a trip DVD, as well as use of photos from the trip on our website and program materials.

22. Please make any comments or complaints regarding the trip in writing (via e-mail or standard letter) to ETC within 30 days of the end of the trip to ensure ETC a chance to respond. All contracts with ETC officially end 30 days after the trip and ETC, the tour operator, is therefore relinquished of any responsibility.

23. Specific rules and guidelines will be given to each student while on the ETC trip. These rules include but are not limited to staying in your designated room after room checks and following instructions when asked.

24. Any violation of ETC trip rules could result in you being immediately sent home and/or not being allowed to attend future ETC trips.

Cancellation Policies:

25. In case we do not achieve the minimum number of participants needed, ETC reserves the right to cancel the trip or to transfer the date and/or to offer other options of tours as well, according to our client's wish. If this occurs, all payments already made be returned in full.

26. A \$100.00 cancelation fee up til deadline listed on trip website.

27. Any student who leaves the trip during the program, for any reason(s), will not receive any refund.

28. A request for reimbursement due to trip cancellation because of an early return of the exchange student to his/her original country, must be made to ETC at least seven (7) days in advance of the program trip's departure.

29. Students are required to book their flight through the travel agency provided to them by ETC. Any flight booked outside the travel agency is subject to cancellation. ETC will not be responsible for flight change fees.